



Our Clinical Laboratory Does the COVID-19 Testing Service for you!

- FDA Emergency Use Authorization (EUA) Approved Test
- Results available within 24-48 hours after receiving your samples



STEP 1:

Order the test by contacting order@diacarta.com



STEP 2:

Receive saliva sample collection kits, shipping envelope, and a pre-paid FedEx return label from DiaCarta



STEP 3:

Complete sample collection & sample labeling



STEP 4:

Ship the samples



STEP 5:

Access/Download the test results online



Sample Collection

Important: Do not eat or drink 30 minutes before sampling.

To ensure that saliva samples are collected properly, DiaCarta provides saliva collection guidance via a Zoom call wherein a health care professional will provide guidance to collect the sample. Use the "Schedule Now" button to set up an in-person meeting through our scheduling site.

Estimated time for the Zoom call: 10 minutes.

[Schedule Now »](https://calendly.com/diacarta/covid19-test-saliva-collection-guidance)

Link: <https://calendly.com/diacarta/covid19-test-saliva-collection-guidance>

A Brief Introduction for Saliva Sample Collection

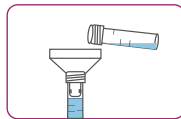
Step 1. Mark 2 mL line with a marker on the collection tube. The line on the collection tube may be difficult to see if the tube is unmarked.



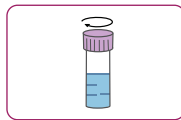
Step 2. To enrich saliva in the mouth, press the tip of the tongue against the roof of the mouth. Take the collection tube with the collection funnel (mouth adapter) and spit saliva until it reaches to the 2 mL mark.



Step 3. Unscrew the blue capped tube with sample preservation solution and pour it into the collection tube with the collection funnel (mouth adapter), while keeping the tube in upright position. Unscrew and discard the collection funnel (mouth adapter).



Step 4. Fasten the collection tube with the purple cap securely. Gently mix sample up and down at least 5 times.



Step 5. Complete the Test Requisition Form provided in the outside pocket of the biohazard specimen bag. Part 1, 2 and 6 are required for cash payment.



Sample collection kits can be stored for up to 12 months before use. If samples need to be stored for more than 48 hours, do so at 2° - 8°C. If a delay in testing or shipping is expected, store samples at 0°C or below. Specimens received after 96 hours will not be accepted.

Sample Labeling

All DiaCarta sample collection kits will contain four matching identification barcodes. Please label the sample with barcodes right after sample collection.

The First Barcode:

Attach the barcode onto the sample collection tube.



The Second Barcode:

Attach the barcode to the biohazard specimen bag you received with the saliva collection kit.



The Third Barcode:

Attach the barcode to the physical copy of the Test Requisition Form provided in the outside pocket of the Biohazard Specimen Bag.



The Fourth Barcode:

The fourth barcode is your own copy for your sample ID.

Sample Shipping

Step 1: Place the collected sample tube in the biohazard specimen bag (inside pocket) and zip it tightly.



Step 2. Place the completed Test Requisition Form in the biohazard specimen bag (outside pocket).



Step 3. Put the zipped biohazard specimen bag in the FedEx UN3373 Shipping Envelope, stick the FedEx repaid label onto the UN3373 envelope, and call FedEx for pickup at (800) GO-FEDEX.



Ship Samples to DiaCarta

San Ramon Clinical Laboratory
2420 Camino Ramon
Suite 105
San Ramon, CA 94583

CLIA Number: 05D2110800
Medical Director: C. Mark Lu, M.D.
Email: support@diacarta.com
Main Line: +1 (800) 878-6662